

Anyone who receives services from Shetland Islands Council has the right to ask to see the information that is held about them

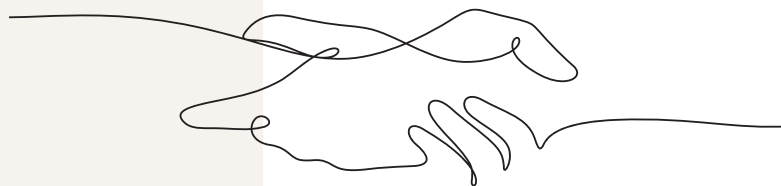
Contact:

- Your social worker for more information on 01595744400
- Data Protection Officer on 01595744599
- Advocacy service:  
<https://www.voiceability.org/in-scotland/independent-advocacy-in-scotland>

## ASKING ABOUT YOUR INFORMATION



For further information about adult protection and keeping safe, please use the [www.safershetland.com/adult-protection](http://www.safershetland.com/adult-protection) link or pick up an Adult Support and Protection Leaflet from your Social Worker or GP's Surgery.



# KEEPING YOU SAFE

Adult Support and Protection Investigations

## WHY SOCIAL WORKERS NEED TO SPEAK TO YOU?

Social workers need to speak to you as:

- they have a duty under Adult Support and Protection Legislation to speak to any adult who may be at risk of being harmed
- they need to speak to you as some information has been shared with social work that indicates that someone may be harming you, or you are finding it difficult to look after yourself or keep yourself safe.



The social worker who comes to see you will ask about any worries that you have and if you feel safe. They will listen carefully to everything you have to say. Social work may want to speak to your family and carers too.

## WHAT ARE YOUR RIGHTS?



You do not have to answer any questions and the social worker who comes to see you will make this clear to you, although we hope that you will feel able to talk about any concerns that you have. If you want a family member, carer or advocate with you when you speak to social work, that's fine too - as long as this person is not somebody that social work is worried may be harming you.

Once social work has spoken to you, they will let you know what will happen next. Sometimes nothing else needs to happen. Sometimes it may be helpful for your care needs to be assessed or reassessed. If there are serious concerns that you are at risk of harm then social work may ask you if you would be willing to come to a meeting to speak about the best way to make the situation better.

## WHAT WILL HAPPEN TO THE INFORMATION THAT IS SHARED?

- Social workers have a responsibility to record information that is shared and that information will be kept securely.
- Information can be shared with other professional staff (eg. your carers, GP, Community nurse or Police) if that will help to keep you safe and improve the situation for you.
- when social workers are looking into situations where an adult may be at risk, other professional staff are legally bound to share information with them.

